

COVID-RELATED HEALTH PROTOCOLS - From June 9, 2021

POOL PROTOCOL

- Wearing a mask is compulsory on swimming pool decks and when traveling
- Mandatory hand washing before entering the aquatic areas
- Scrupulously respect barrier gestures
- Observe the markings on the ground
- Be sure to respect the direction of entry and exit of the swimming pools
- The use of the hairdryer is permitted
- Access to the sauna and hammam are authorized
- Access is prohibited for people with respiratory and digestive signs
- Pool decks are disinfected regularly
- No access to changing rooms and lockers
- Attendance at the aquatic area is limited - the number of people authorized is displayed at each pool entrance (Gauge according to the protocol in force)

PLAYGROUND / MULTISPORTS FIELD PROTOCOL

- Scrupulously respect barrier gestures
- Authorized grouping of 10 people maximum
- Respect the social distancing of 2 m
- Wearing a mask is strongly recommended
- Hand washing before entering and leaving

BAR / BRASSERIE / SNACK PROTOCOL

- Mask must be worn in the queue
- Mandatory hand washing before entering the queue
- Scrupulously respect barrier gestures
- Observe the markings on the ground
- Be sure to respect the direction of entry and exit
- Our tables and chairs are disinfected at each change of customer
- Contactless payment is preferred

GROCERY STORE PROTOCOL

- Wearing a mask is compulsory in the grocery store
- Mandatory hand washing before entering the grocery store
- Scrupulously respect barrier gestures
- Observe the markings on the ground
- Be sure to respect the direction of entry and exit
- Attendance at the grocery store is limited - the number of people allowed is displayed at each entrance (Gauge according to the protocol in force)
- Contactless payment is preferred
- 10 people

ARRIVALS PROTOCOL

- At the time indicated by the campsite: go to the campsite entrance without getting out of your vehicle
- Show your voucher to the receptionist
- The receptionist will give you a welcome pack where you will find: accommodation keys, badges for the albères and the brillas campsite, welcome booklets, summary of barrier actions, map of the campsite, swimming pool bracelets and bracelets connected for camping the ocean and the beautiful air.
- Head directly to your location
- All our keys (badges and connected bracelets) are disinfected on each arrival and departure of each customer

DEPARTURE PROTOCOL

- At the time indicated by the campsite: leave the site.
- Bare site: clean site without waste
- Accommodation: open windows and doors
- If you wish to report a broken object, obtain an invoice or any other information related to departure, please send an email via the Cybèle vacances application
- Return your keys and / or badge and / or connected bracelets on time (before 10 a.m.) in the box in front of the reception

PROTOCOL DURING THE STAY

- Before your arrival, your accommodation has been cleaned and disinfected following a very strict sanitary protocol. The mobile home has been completely disinfected.
- When you arrive in your accommodation: Open the windows and doors of the mobile home to ventilate for 30 minutes

We now invite you to think "RELAXATION and HOLIDAYS".

A technical problem: do not hesitate to contact reception by email, phone or via the Cybèle vacances application